

Application Design Brief

Application used by a worker at remote site on small device to record performance of service and/or delivery of goods

Use as many device features as possible:

- Camera

- Barcode Reader

- GPS + Map Web Component

- Phone/SMS/Email

- Signature Entry via Web Component

- Database + Synchronization

Generic:

- Technician – record work performed

- Courier Driver – proof of delivery



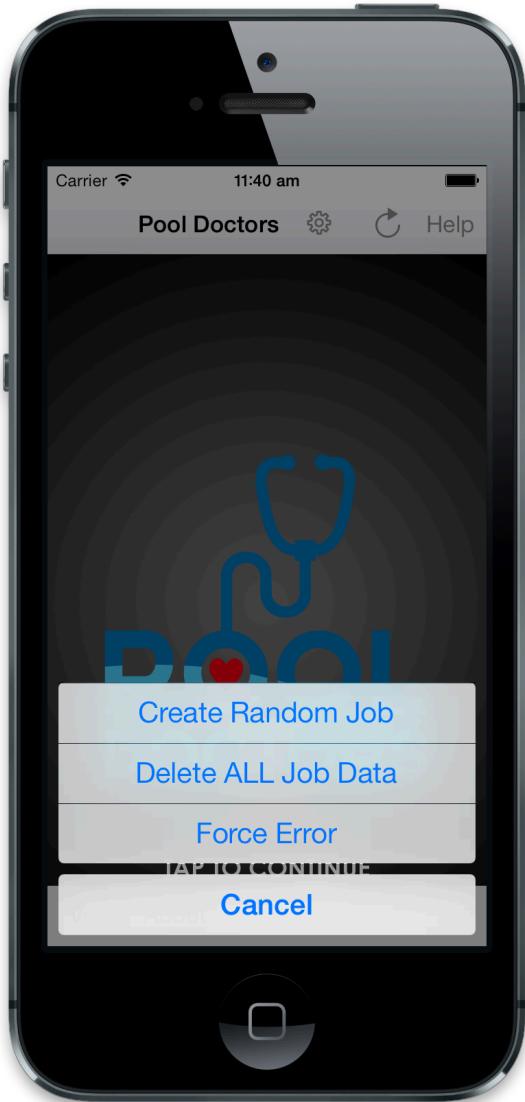
Settings – Edit application settings

Synchronize – synchronize data with central server. Will download new jobs, upload completed jobs, as well as refreshing customer and product tables

Help – links to this document (if connected to network)

Video – Quick intro video (if connected to network)

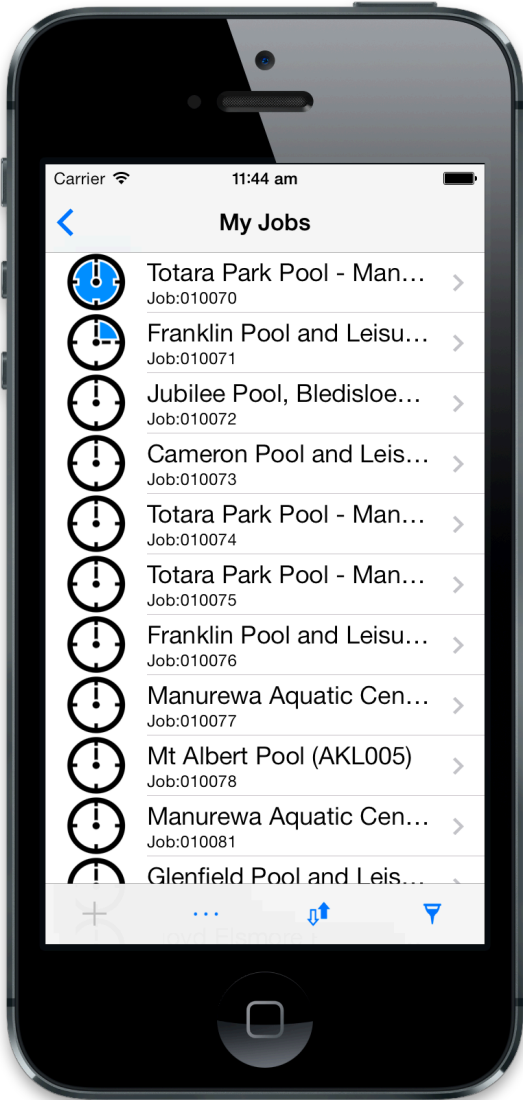
About – About dialog



Create Random Job – simulates a call to the call center, and adds a job for this rep code on the host server. Note the job number, return to start screen to synchronize and download new job to this device

Delete All Job Data – delete all job data from device

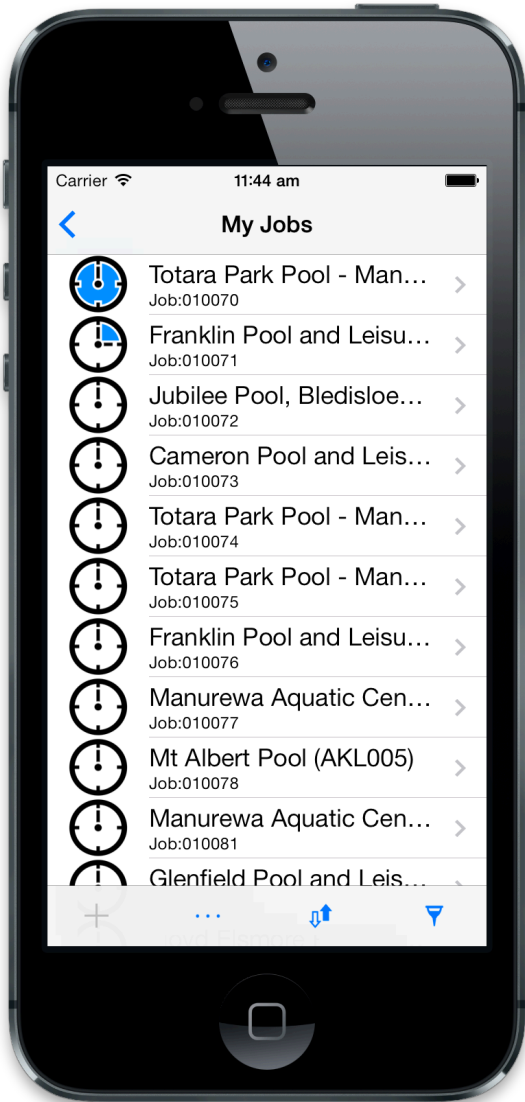
Force Error- Test what happens if an exception occurs (simulates an exception with a divide by zero error)



 = New Job

 = Job In Progress

 = Job Complete

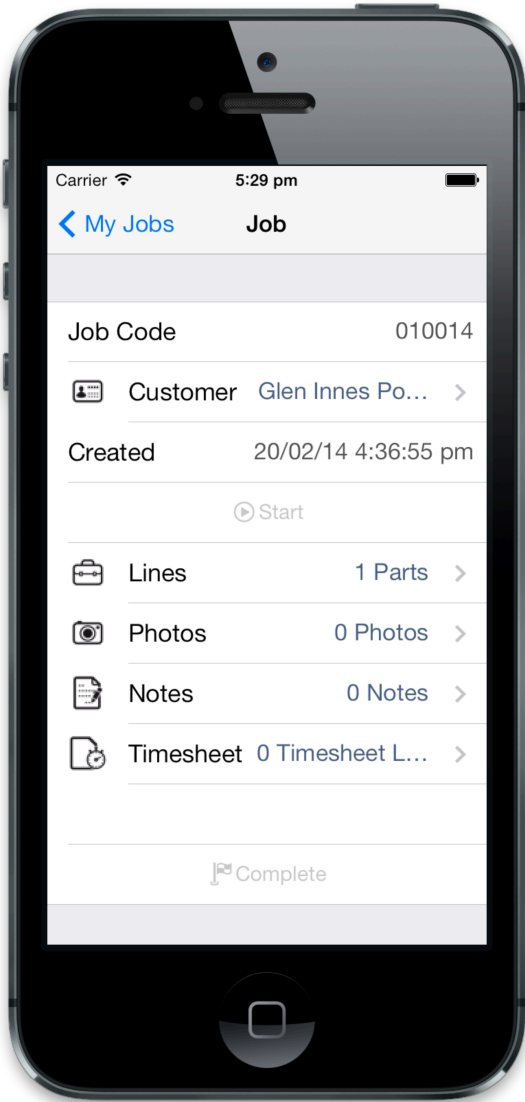


+ Add to List – add a new record

... **Detail** – choose what data to display

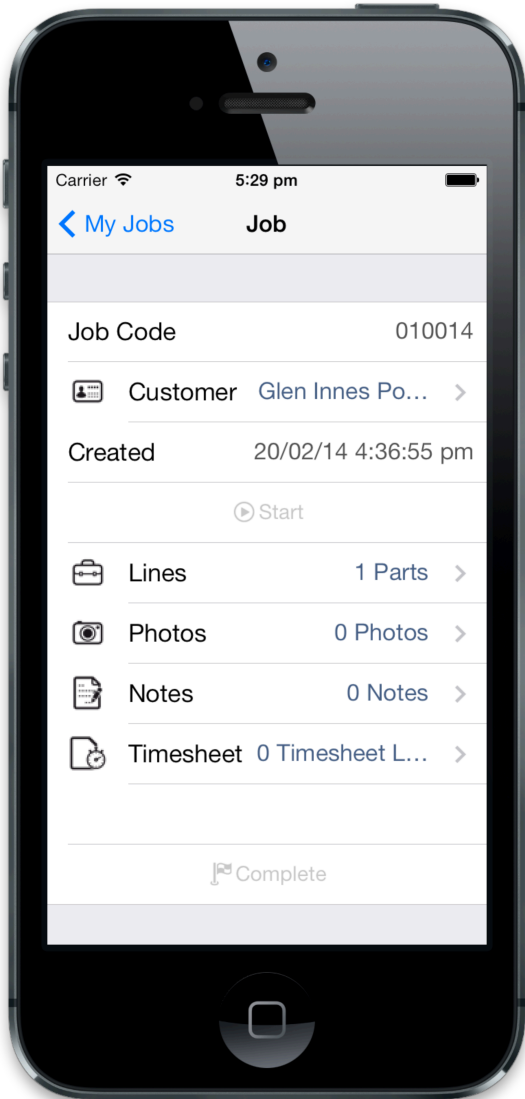
↕ **Sort** – choose an alternative sort order

▼ **Filter** – narrow the range of records displayed



Customer – tap to view details about the customer

Start – cannot maintain job details until this is tapped. Changes status to in-progress



Lines – tap to maintain line details about what products have been used with the job.

Photos – tap to take and note photos associated with the job

Notes – tap to maintain notes about the work done on the job

Timesheet – tap to maintain timesheet detail associated with the job

Complete – gather signature, changes status to complete. Prevents further updating of job